



SOHAM
SOHAM ERP Solutions Private Limited

ISO 9001: 2008 Certified Pharma IT Company Since 1988
GS1 India Solution Provider

06/07

GSTIN : 24AARCS2766D1Z6, Registered

PAN No. : AARCS2766D

State : Gujarat, 24


TAX INVOICE

ORIGINAL FOR RECIPIENT

To, PRISM LIFE SCIENCES LTD. [PRI03] 10TH FLOOR, 'A' WING THE GREAT EASTERN SUMMIT SECTOR-15, CBD BELAPUR, NAVI MUMBAI-400614, Maharashtra Phone :022-27561911/2, 4162666 Mobile :09773308950 - SAHEBRA	Bill No. : T2200924	Bill Date : 06/07/2022
	Order No. :	Order Date :
	Terms : As per quotation	Due Date :
State : Maharashtra, 27 GSTIN : 27AACCP8078L1ZS, Registered	SAC : 998313 PAN No : AACCP8078L	

Sr.	Description	Amount
1	Charges for Annual Enhancement / Maintenance Service for the period 01-04-2022 to 31-03-2023 for software "MonitorPlus" for 16 users, 12 Location. Annual Enhancement / Maintenance includes as following :	20,000.00
2	* Set up of periodical updates of new development and provide its online training * Online Re-training your staff on need basis * Online Re-install of software on purchase/upgrade of system or due to virus or other disaster * Support on telephone and providing FAQ notes and online using internet * Visit in person at your place if the work is not possible by phone or online. * Add new company in existing software * Does not include maintenance & training of BI-Tool * Support in migrating stocks and account balances to New Financial Year * Create and approve event based SMS templates on need basis.	
3	* Support in migrating e-returns on govt. sites * Support in inter communication of data between our other software * Support in deciding your hardware / network infrastructure * Support your validation agency to validate your software * Update data from back end if emailed by your company's authority to rectify some data entry mistake	
4	Extra visit charges applicable if internet facility is not available	
5	* Optional Cloud Backup Storage for your software (upto 100GB). If not required then deduct Rs. 1416/- (Rs.1200/- + Rs.216/- GST) from total amount.	1,200.00

Remark :	Total Amount	21,200.00
	IGST Value 18.00 %	3,816.00
	0.00 %	0.00
Bank Name : HDFC BANK LTD. A/C No. : 00062320014087	Branch : Navrangpura IFSC : HDFC0000006	Rounding +/-
Rs. Twenty-Five Thousand Sixteen Only		Net Amount ₹
		25,016.00

Terms & Conditions : Payment by cheque/DD only (No cash). All Programs have a warranty of one year only. Our softwares/Services are non Returnable/Transferable. For outstation service, To & Fro, & Accommodation charges are to be borne by the customer. You cannot appoint our current / Ex Staff without our written NOC. Subject to Ahmedabad Jurisdiction	For, SOHAM ERP SOLUTIONS PRIVATE LIMITED  Authorised Signatory
--	---

E. & O.E.



Dear Sir / Madam,

It has been pleasant experience to work with your company all these years. We are thankful to you for the co-operation for these years. We assure better and better services for all coming years. From 10 Team members now we have reached to 60 in Team Soham.

This year we are happy to continue Providing you:

1. Optional Cloud Backup Storage upto 100 GB for your data of PharmaCloud, PharmaSuite, MonitorPlus, DrugPlus. at a subsidised rate (Original cost is Rs. 6500/-) Will be activated after full payment of AMC/AEP.
2. **Up to 100% Discount on your next AMC / AEP invoice if we receive software order through your reference during current year. (Please provide reference direct to us in email) Every year about 200+ customers take benefit of this scheme. We suggest you to try this year.**

Note:

- Online internet connection is required to provide updates and support. If online connection is not available than over and above AMC / AEP additional visit charge of Rs. 500/- is chargeable on each visit.
- Being Plug & Play software, no customization will be available other than regular updates from Soham.

Important Note: If you appoint any SOHAM^s current / present Staff or SOHAM^s EX-Staff (within 18 Months of reliving) without written consent from SOHAM, SOHAM will discontinue services immediately and AMC if paid will be forfeited. This clause is for the betterment & continuity of our service to all our customers.

Method of Complain escalation:

1. Send an email to the official email provided to you, in our welcome email
2. If not responded in 24 Hrs. Please call to customer support head mentioned in our welcome email.
3. If not get response than Please call/ email General Manager Mr. Jaimin Maniar M. 9377525313, Email: gm@sohamsms.com
4. If not satisfied Pl. email to suketushah@sohamerp.com

Hope you will appreciate our effort to provide you THE BEST SERVICES at THE MOST ECONOMICAL RATE

Fact Regarding Backup:

1. It is Human being or Machine, one day sure it will be sick / damaged. We never know when does this happen. It may happen in 1 day, 1 year or 10 years.
2. We should be prepared for this situation by regularly taking backup of our data.
3. Our data should be backed up to a different hardware. e.g., separate computer, Pen drive, CD etc. (Taking the backup in the same hard disk in the same machine is useless).
4. We can also provide a facility for **Cloud Backup** where your data is automatically backed up to the cloud server up to 100 GB. If you want to avail this facility then Please email our team to set up this facility in your system.
5. PLEASE CHECK THE BACKUP SYSTEM REGULARLY, AT LEAST ONCE IN A WEEK. LET US KNOW IF YOU NEED OUR HELP.
6. Checking backup is your responsibility. We are at your service anytime if you find any foul.